

Daoust Associates

data modeling and database design; healthcare electronic data exchange using HL7 standard; business analysis training author of *UML Requirements Modeling for Business Analysts*www.DaoustAssociates.com
NormanD@DaoustAssociates.com
(617) 491-7424

Negotiating: Your Nine Tips To Success!

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Tips

- build a trusting relationship
- maintain your walk away power
- listen carefully and ask good questions
- encourage other to make first offer
- never accept the first offer
- ask for more
- consider carefully every offer
- determine your goals in advance
- be creative: know in advance what your primary goal is

Frequent Mistakes

- making assumptions
- not getting the important information
- being afraid of not getting the results/engagement
- talking too much
- too little confidence
- too much confidence
- giving in too soon
- being taken aback by the other person's actions

Tactics

- visible reaction
- trade off
- vice: a way to encourage additional value to you
- higher authority
- nibble: after you've reached agreement

References

Women's Guide to Successful Negotiating, Lee Miller and Jessica Miller Difficult Conversations, Doug Stone and Sheila Ing Getting To Yes, Roger Fisher Wikipedia: en.wikipedia.org/wiki/Negotiation Harvard Program on Negotiation at Harvard Law School, www.pon.harvard.edu Moshe Cohen, The Negotiating Table, negotiatingtable.com